

Service Options: Extended Warranty

Maximum investment protection
with minimum operating costs



Rohde & Schwarz Service Options: Extended Warranty

Rohde & Schwarz service options are powerful service contracts that are offered when you purchase a new product. An extended warranty ensures you optimum performance and availability of your Rohde & Schwarz product at low, calculable operating costs. Investing in an extended warranty will pay off over the product life cycle. Ask your Rohde & Schwarz sales partner for more information.

You can choose from the following options:

Extended warranty with a term of one to four years (WE1 to WE4)

Repairs carried out during the contract term are free of charge¹⁾. Necessary calibration and adjustments carried out during repairs are also covered. Simply contact the forwarding agent we name; your product will be picked up free of charge and returned to you in top condition a few days later.

Extended warranty with calibration coverage (CW1 to CW4)

Enhance your extended warranty by adding calibration coverage at a package price. This package ensures that your Rohde & Schwarz product is regularly calibrated, inspected and maintained during the term of the contract. It includes all repairs¹⁾ and calibration at the recommended intervals as well as any calibration carried out during repairs or option upgrades.

Five reasons to order an extended warranty when you purchase a Rohde & Schwarz product

- A four-year extended warranty (WE4) usually costs less than a single repair
- Regular, preventive maintenance and calibration (CW1 to CW4) ensure product availability and full product performance
- You can reliably plan and calculate service costs for the term of the extended warranty
- Useful modifications such as hardware updates are performed – a service that only the manufacturer can offer
- You incur no transport costs if the product is shipped by the logistic partner named by Rohde & Schwarz²⁾



¹⁾ Excluding defects caused by incorrect operation or handling and force majeure. Wear-and-tear parts are not included.

²⁾ Excluding costs for cross-border or express shipment.



Transparent, calculable operating costs instead of "service surprises"

Unexpected downtimes disrupt operations and tie up valuable resources for administrative and order approval procedures. Unfortunately, failures in highly complex systems and equipment can never be fully excluded – but the time and expense associated with such failures can. When you purchase a Rohde&Schwarz extended warranty, operating costs are calculable, and you can focus on your core tasks.

Ensuring full product performance through regular maintenance and calibration

Preventive care and maintenance improve a product's reliability and performance. During regular calibration, we take utmost care to maximize equipment reliability and prevent future failures. This includes performing useful modifications such as hardware updates – a service that only the manufacturer can offer.

Using our modern test and diagnostic systems, we perform a detailed analysis of your equipment and can detect the first signs of irregularities of any type. Calibration at Rohde&Schwarz is considerably more than checking compliance with specifications – we keep your equipment in top shape.

Stable prices for the term of the contract

Everything is getting more expensive – but not service, provided you purchase a Rohde&Schwarz extended warranty. In doing so, you freeze today's service prices and are safeguarded against inflation and price increases. Rohde&Schwarz extended warranties are available for a term of one to four years.

Maximum protection at a low price

With a Rohde&Schwarz extended warranty, you benefit from long-term direct manufacturer support, at a fraction of the purchase price.

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